

Emergency Ride Home

A free employee transportation benefit offered by RVTD

Employer Ride Home Employer FAQ's

What is the Emergency Ride Home Program?

The Emergency Ride Home Program (ERH) is like commuter insurance. It is an opportunity for employers in the Rogue Valley to provide each employee with up to four (4) free taxi rides home (up to 30 metered miles) each year, should they experience a personal or family emergency on a day when they have commuted to work without a car (bike, bus, walk, carpool, vanpool).

Employers must be enrolled in this free program in order for it to be available to their employees.

ERH is one of the easiest, cost-free benefits an employer can offer their employees. It's a great way to show your employees that you care. If an employee experiences a qualified personal or family emergency on any day that they have commuted to work without a car (bike, walk, bus, carpool, vanpool), RVTD will provide him or her with a voucher for a free taxi ride home, to the hospital, to school to pick up sick child etc... (up to 30 metered miles).

Why is the ERH program offered?

RVTD houses the region's Transportation Options program, promoting and encouraging individuals, organizations, and employers to explore their transportation options and increase trips taken by walking, biking, carpooling, or riding transit so that we can all experience the benefits of fewer vehicles on the road including: improved mobility, cleaner air, improved health, reduced traffic congestion, and decreased carbon emissions. One of the main reasons many people drive alone to work is the security of having a car available to them in case of an unexpected emergency. By providing a Free Emergency Ride Home, we can increase the number of people in our community who will carpool, vanpool, take a bus, ride a bike, or walk to work. The ERH program is offered by RVTD to help area commuters improve mobility, access employment, get active, and explore their transportation options.

How does the ERH Program work?

In order for employees to receive ERH program benefits, the employer must first enroll by signing a program agreement designating someone at their worksite to act as a liaison between RVTD and the employees of the worksite. We call this person an Employee Transportation Coordinator (ETC).

Employees will need to create a free account at **DriveLessConnect.com**, the state coordinated online rideshare database. Once their account is created, they must enroll in the Emergency Ride Home program located on the "Commute Services" tab, they will then be able print a voucher right from their computer when they need it! Employees are urged not to wait until they have an emergency to enroll.



Should an employee experience a qualified emergency on a day that they have commuted without their car, they simply access the Emergency Ride Home program in Drive Less Connect and “request a new voucher.” They then follow the instructions on the voucher, enter the information requested, and print the voucher. The employee may contact one of the participating taxi service providers listed and give the completed voucher to the taxi driver. **The voucher will cover all expenses of the ride up to 30 metered miles, if the ride is longer than the maximum 30 mile coverage the ERH client will be responsible for the remaining balance.** Once the ride is complete the Taxi Company will invoice RVTD directly.

What conditions qualify?

- Personal or family illness, injury, or other emergency
- Home damaged by fire, burglary, or similar emergency
- Carpool/Vanpool driver has an emergency and has to leave early, leaving you stranded
- Unscheduled overtime (with supervisor’s signature on the ERH voucher)
- Catastrophic Bicycle Failure
- Snow Closures or Major Delays to RVTD Service due to snow

What conditions do not qualify?

- Ride to work
- Personal errands or scheduled appointments
- Scheduled overtime or business related travel
- Working late without supervisors approval
- Missed carpool/bus
- Inclement weather
- Personal vehicle failure
- Minor Bicycle Failure (flat tire etc...)

Sign up today!

Employers may enroll in the program by contacting RVTD’s TDM Planner, Edem Gomez, egomez@rvtd.org or 541-608-2411

